

## **Ditch the fax machine: ways to bring your materials department out of the 20th century**

### Challenge:

It's no secret organizations still relying on 20th-century materials management processes face common challenges like manual data entry, workflow inefficiencies, inventory discrepancies, lack of real-time visibility.

### Solution:

Multiview can help your organization ditch outdated technology and workflows for good by helping clients spend less time doing repetitive tasks & spend more time where it matters most. A modern materials management system empowers organizations to enjoy increased efficiency, reduced operational costs, improved data accuracy, streamlined workflows, and enhanced decision-making capabilities.

### Summary of Topics:

- Training and Support
- Integrated Supply Chain Management
- Electronic Document Management
- EDI Integration
- Collaboration and Communication Tools
- Cloud Capabilities and Mobility
- Workflow Automations and Analytics

### Training and Support

- Thorough training and set-up during implementation
- Continued client support services (email/phone)
- Dedicated CSEs
- Help Desk Knowledge Base containing thousands of resources like:
- Written product documentation
- Training videos/guides
- Recordings of past IMUG sessions/conferences

## Integrated Supply Chain Management

Multiview offers comprehensive supply chain management functionalities. It enables customers to streamline and automate their supply chain processes, such as inventory management, procurement, order fulfillment, and logistics.



## Electronic Document Management

Multiview includes electronic document management capabilities. It allows customers to digitalize and store important supply chain documents, such as purchase orders, invoices, shipping notices, and contracts. This enables the efficient maintenance and exchange of documents.

- Automatically saved documents (PO, Voucher, etc.)
- Discretionarily saved documents (Packing Slip)

## EDI Integration

Multiview facilitates integration of EDI solutions. EDI enables seamless electronic data interchange between trading partners in a standardized format. By integrating EDI, customer's traditional communication by fax, phone, email with automated, error-free, and real-time electronic transactions.

- EDI transactions currently supported:
  - EDI 850 – Purchase Order
  - EDI 810 - Invoice
- New EDI transactions being researched:
  - EDI 832 – Price Catalog
  - EDI 879 – Price Information
  - EDI 888 – Item Maintenance
  - EDI 855 – PO Acknowledgement
  - EDI 856 – Shipping Notice

## Collaboration and Communication Tools

Multiview often includes collaboration and communication tools, such as messaging systems, notifications, and task management. These features enable efficient communication and collaboration among supply chain stakeholders, eliminating the need for fax-based communication channels.

- Workflow To-Do List
- Voucher PO Price Discrepancy
- Follow-Ups

## Cloud Capabilities and Mobility

Multiview's cloud capabilities allow users to access supply chain information and perform tasks from any browser and most devices. Cloud-based platforms enable real-time visibility into supply chain operations from anywhere.

- Cloud-SAAS
- Mobile device/barcode scanning

## Workflow Automation and Analytics

Multiview supports workflow automation, allowing customers to automate repetitive supply chain tasks and eliminate manual interventions. Additionally, the system provides analytics and reporting functionalities, enabling customers to gain insights into their supply chain performance and make data-driven decisions. These capabilities help identify areas where faxing can be replaced with more efficient electronic processes.